

Tailte Éireann Service Dog Policy

Tailte Éireann (TÉ) is committed to meeting our obligations under the Safety, Health and Welfare at Work Act, 2005, to protect the health and safety of all members of staff while attending their workplace.

This policy sets out the conditions under which animals may be permitted entry to any of our buildings and grounds.

This policy does not apply to animals used in the course of duty by Gardaí or other members of the emergency services.

Registered Service Dog

A Service Dog is defined under Irish law as a highly trained dog that is specifically trained to assist a person with a disability. For a dog to be recognised as a Service Dog, it must be fully trained and registered with one of the following, or a U.K. or other international equivalent:

- Irish Guide Dogs For The Blind
- Dogs For The Disabled
- Autism Assistance Dogs Ireland
- International Guide Dog Federation

All trained and registered Service Dogs are welcome to access TÉ buildings and grounds in the company of their registered owner. Service Dog owners are expected to be able to provide sufficient documentary evidence that their dogs meet the above criteria.

In instances where the animal is not wearing an identifiable harness or branded lead, TÉ staff members may seek clarification that the animal is a trained Service Dog, before admittance to the TÉ building is allowed.

Emotional Support Animals

Emotional Support Animals, including dogs, not accredited to one of the above organisations, are not legally recognised under Irish Law. As a result, they are currently not permitted to enter any TÉ buildings or grounds for health and safety reasons.

Staff members at all TÉ public offices may ask for evidence that the animal is a trained and certified service animal before being permitted onto the premises.

Disability Access Officer

If you have any questions ahead of your visit, please contact our Disability Access Officer by email on DisabilityLiaisonOfficer@tailte.ie or by phone on +353 (0)1 804 8154.